## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

BRYANT, Nancy et al.

Application No.

09/553,449

Filed: For:

April 19, 2000 GLOBAL METHOD AND SYSTEM FOR

PROVIDING ENHANCED

TRANSACTIONAL THROUGH A CUSTOMER **FUNCTIONALITY** TERMINAL

Examiner:

Subramanian, N.

Group Art Unit:

3624

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450

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## AMENDMENT AND REMARKS

Sir:

This Amendment is filed in response to the Office Action mailed May 21, 2004, setting a three month period for response which expired on August 21, 2004. Applicant has filed herewith a request for a two months extension of time, extending the period for response to October 21, 2004. Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.